

Subject: Explanatory Report on the cancellation policy re P.R.I.M.E. Finance New York Event, 28 October 2022

All P.R.I.M.E. Finance conference cancellations and requests for refunds must be made in writing as indicated below. Requests must be sent to secretary@primefinancedisputes.org. Telephone requests will not be honoured.

Full Refunds - More than and up to 30 days' notice

To receive a full refund, P.R.I.M.E Finance must receive written requests no later than 30 days prior to the day of the conference.

No Refunds - Less than 30 days' notice

Requests for refunds P.R.I.M.E. Finance receives within 30 days of the start of the conference will not be eligible for a refund. However, please see the substitution policy below.

Emergency illness, death of registrant or immediate family member

Refunds may be granted if an attendee is unable to attend the Conference due to a family death, illness, or other extraordinary circumstance. In such a circumstance, the P.R.I.M.E. Finance Secretariat must be contacted by email.

Substitution Policy

With notice at least two business days prior to the day of the conference, Registrants may send a substitute in their place. Due to security requirements at the venue, the Registrant must provide in writing the full name of the substitute.

Robert G. Pickel Chair, Management Board P.R.I.M.E. Finance Foundation

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